

Legal & Privacy Policy

Your Data. Our Duty.

Mkhaya MK is committed to protecting your personal data and ensuring transparency in how we handle your information. This page outlines our legal policies, privacy practices, data protection commitments, and your rights under South African and international data protection laws.

1. Privacy Statement

We respect your privacy and are committed to safeguarding the confidentiality of personal information entrusted to us. This Privacy Statement explains what data we collect, why we collect it, how we use it, and how we keep it secure.

2. Data Protection Commitment

Mkhaya MK complies with:

- **The Protection of Personal Information Act (POPIA)** in South Africa

We implement strong administrative, technical, and physical safeguards to protect your data against unauthorized access, alteration, disclosure, or destruction.

3. What We Collect

We may collect the following types of personal data:

- Full name and contact details (email address, phone number)
- Company name and job title
- Service or product interests
- Interaction data (emails, demo requests, website analytics)
- IP addresses and cookies (for performance and security)

4. How We Use Your Information

We process your data only for legitimate business purposes:

- Responding to your inquiries or requests
- Providing demos, services, or support
- Sending updates or marketing communication (only with your consent)
- Improving website functionality and user experience
- Meeting contractual or legal obligations

We **do not** sell, rent, or trade your personal information with any third parties.

5. Cookies and Tracking

Our website uses cookies to:

- Improve your browsing experience
- Understand how users navigate the site
- Enable secure logins and sessions

You can manage cookie preferences in your browser settings at any time.

6. Your Rights

Under **POPIA**, you have the right to:

- Access the data we hold about you
- Correct inaccurate or outdated information
- Request deletion of your data (where applicable)
- Object to processing or withdraw consent
- Lodge a complaint with a relevant authority

 To exercise your rights, contact: **Info@mkhayamk.com**

7. Data Storage and Transfers

Your data is stored securely on servers located in South Africa or trusted international providers who comply with data protection standards. If data is transferred outside of South Africa or the EU, we ensure adequate safeguards are in place.

8. External Links

Our website may include links to third-party websites. Please note that we are not responsible for the privacy practices of these websites. We encourage you to read their privacy policies before sharing any personal information.

9. Legal Notice

Intellectual Property

All content on this website, including text, design, software, and visuals, is the property of Mkhaya MK unless otherwise stated. Unauthorized reproduction or use is prohibited.

Limitation of Liability

While we strive to keep information up to date and accurate, we make no warranties and are not liable for any loss arising from reliance on content from this website or services.

10. Updates to this Policy

We may revise this Legal & Privacy Policy to stay compliant with legal obligations or operational changes. The latest version will always be available on this page with a “last updated” date.

Last Updated: April 2025

11. Contact Us

For privacy concerns, data access requests, or more information:

Info@mkhayamk.com

+27 10 123 4567



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[Request Data Access]



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